

NHS

Barnet Enfield and Haringey Clinical Strategy



The logo features a large, stylized blue shape resembling a speech bubble or a bracket, with the text 'Barnet Enfield and Haringey Clinical Strategy' inside it.

**Barnet Enfield
and Haringey
Clinical Strategy**

Presentation to Barnet Health Overview and Scrutiny Committee
12 December 2013

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- Why change? A reminder
- Progress update
- Barnet Hospital
- Communications and engagement
- Next Steps
- Your questions or concerns



A reminder - why we are changing services

- Safer care, higher quality care
- Sustainable hospital and medical workforce
- More senior doctor presence making better decisions about patient care
- A&Es becoming specialist emergency centres
- Maternity units with more midwives and consultant care
- A dedicated planned care hospital at Chase Farm, with specialist centre for surgery



Barnet Enfield and Haringey Clinical Strategy

Delivering improved hospital services
for the local population...

- Expand and redevelop women's and children's services
- Expand emergency capacity

Barnet General Hospital

Chase Farm Hospital

- Develop urgent care
- Transfer maternity, paed and emergency services off site
- Expand elective capacity

Royal National Orthopaedic Hospital

Barnet

- Expand and redevelop women's and children's services, inc. midwife led unit
- Additional emergency admissions beds

Norfolk University Hospital

Haringey

The Whittington Hospital



... as well as improved primary care and community services across the three boroughs

Progress update

- Maternity and neonatal services transitioned successfully from Chase Farm to Barnet and North Middlesex hospitals 21 November
- Chase Farm A&E closed 3am on 9 December
- Inpatient paediatrics moved to Barnet Hospital
- Daily operational command and control calls in place until 20 December to assure a safe transfer of services
- Continued monitoring of bed capacity across the system
- Recruited staff in place and completing induction training
- Refurbishment of Chase Farm commencing
- NHS England assurance continuing
- Programme handover



Barnet Hospital update

- New Maternity Unit completed and transfer of services complete
- All A&E works completed
- New ITU/HDU open and functioning
- Expanded and improved Children's PAU and emergency department open
- New neonatal unit open providing individualised care rooms
- Adult assessment unit and surgical Willow ward opened
- New acute medical model implemented
- Closure of services at Chase Farm as planned
- 24 bed step down ward at Chase Farm open
- Delayed transfer of care working group in place across Barnet
- PACE, TREAT and RAID implemented to avoid admissions and promote early discharge



12 months on – how has Barnet hospital changed?

	9 December 2012	9 December 2013
Consultants in A&E	5	9
Consultants in Maternity Unit	8 WTE	15 WTE
Birthing pools	3	6
Resus bays	4 adult	5 adult and 1 paediatric



Barnet Hospital's new labour ward



Barnet Hospital's new birthing pool



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Barnet Hospital – A&E



Benefits tracking

Ref	Benefit measure
B.1	Decrease in mortality rates
B.2	Decrease in patient safety incidences
B.3	Adherence to London Quality Standards
B.4	Decrease in annual incidence of healthcare acquired infection
B.5	Decrease in readmission rates
B.6	Increase in patient satisfaction and experience (Friends and Family Test)
B.7	Increase in staff satisfaction
B.8	Decrease in non-clinical cancellations of elective surgery
B.9	Decrease in number of breaches of 4hr wait target (emergency care standard)
B.10	Increase in patients treated in ambulatory care



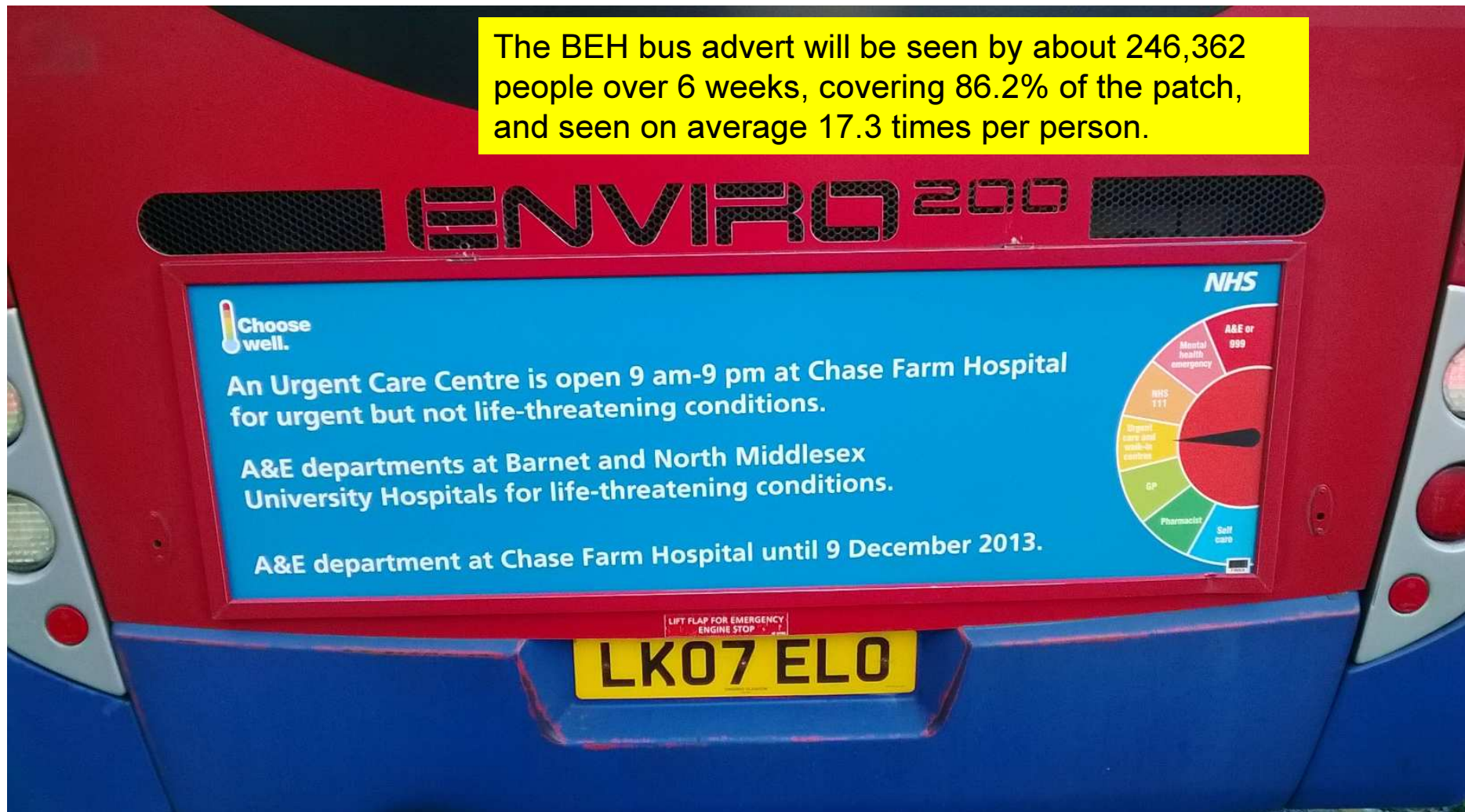
Communications and engagement

- Shopping mall roadshow including Brent Cross and Barnet Spires.
 - 3,000 people engaged over 33 days; new video shown, newsletters and hospital literature handed out
- Urgent Care Centre bus adverts
 - 120 buses across 35 bus routes in Barnet, Enfield, Haringey and south Hertfordshire, providing ¼ million opportunities for people to view
- Briefings continue to community organisations, GPs and clinicians
- Letter to east Barnet schools and colleges about A&E changes
- Programme of newsletters and press releases continues
- New service pathways sent to CCG Governing Body members and GPs
- Workstream factsheets and FAQs published
- Barnet CCG launched Choose Well Campaign
 - Posters, leaflets, z-cards, banners delivered to GP surgeries, hospitals, walk-in centres, urgent care centres, pharmacies, dentists, opticians and other community groups or facilities



Bus campaign

The BEH bus advert will be seen by about 246,362 people over 6 weeks, covering 86.2% of the patch, and seen on average 17.3 times per person.



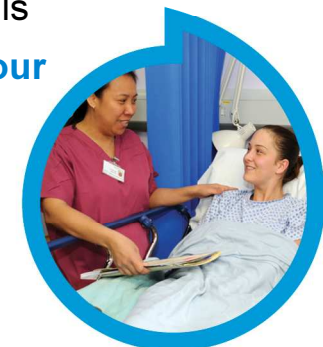
Next steps

- Continued focus on transition period to assure safe transfer of services
- Ensuring sufficient capacity across the system
- NHS England assurance process continues
- Programme handover
- Lessons learned process



Key milestones 2013/14

- ❖ **January 2013** £114.6 million building works approved, in progress and on track
Barnet Urgent Care Centre goes live
- ❖ **February/March** Recruitment programme underway
- ❖ **April** Enfield CCG host BEH project, Liz Wise new SRO
- ❖ **April** Urgent Care Centre services at Chase Farm and North Middlesex Hospitals
- ❖ **April/May** Antenatal booking tell mothers-to-be about possible changes
- ❖ **May** New pod delivered to the North Middlesex Hospital
- ❖ **Summer** External clinical review by NHS England
- ❖ **September** Local CCGs make decision re readiness for service change
- ❖ **October** Expanded capacity ready at Barnet and North Middlesex Hospitals
- ❖ **Nov/Dec** **Service moves from Chase Farm: A&E, Paediatrics and Labour Ward**
- ❖ **September 2014** All Chase Farm and North Middlesex works complete



How to find out more

Visit:

www.bcf.nhs.uk

www.northmids.nhs.uk

www.enfieldccg.nhs.uk

Watch our video at

[www.enfieldccg.nhs.uk/Downloads/videos/beh
_clinical%20strategy.m4v](http://www.enfieldccg.nhs.uk/Downloads/videos/beh_clinical%20strategy.m4v)

Or email

siobhan.harrington@enfieldccg.nhs.uk



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Thank you

Your Questions?

